



FAQ

Frequently asked questions

TP-LINK routers



Wi-Fi

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Question

I am experiencing communication problems between my TP-Link router and my connected AiM device on its network. Typically, Race Studio 3 displays my device, but once I click on it, the phrase "Can't communicate, your device should be restarted", appears and it does not seem to connect to it properly. Any way to fix this?



Answer

You should update the firmware version of your AiM device. Releases lower than 01.22.60 could have problems working with the TP-Link routers.